



Reward Shop Manual

What is Reward Shop and how can I get points?

Reward Shop is an interface where you can buy rewards for points. Points are virtual currency here. You can always find products that are currently available, including their price, in the app. The price consists of a combination of points and a symbolic amount of money.

Gaining the reward

There are several ways to earn points.

Spending: You get 30 points for every paid 200 CZK during your ride. They will be credited after the reservation has been successfully completed. In case of arrears, they will be added after payment.

Ride: You get 5 points for each ride after which the reservation is successfully completed and paid.

Activity: Share your Uniqway experiences with us via photos/videos with your comment and earn some points (see summary table). Send photos and videos to soutez@uniqway.cz.

Activity for Uniqway: Do you have any idea how to help us? Contact us at info@uniqway.cz. We believe that we will agree together.

Summary table:

Each spend of 200 CZK	30 points
Completion of the ride	5 points
Photo with Uniqway car	15 points
Photo with Uniqway car and people	30 points
Photo with a product from Reward shop	30 points
Video with Uniqway (at least 8 seconds long)	45 points
Activity for Uniqway	According to common agreement

Example:

The total cost of renting a car is 450 CZK.

→ 5 points for ride completion + 2 x 30 points for your spending = 65 points

The total cost of renting a car is 180 CZK

→ 5 points for ride completion + 0 points for your spending = 5 points

Points are valid for 1 year, i.e. if you receive points on April 30, 2020, they will be valid until April 30, 2021. You can view the history of earned points and all executed transactions in the application. At the same time, you will see the expiration of your points there.

We also adequately gave points to users who rode with Uniqway in the period from June 3, 2020 to July 6, 2020, i.e. before the launch of Reward Shop. If you received these bonus points, you can see them in the application.

Selecting the reward

Product selection and order creation is done in Uniqway application. If you do not have enough points to buy your order, we will notify you before its completion. In the basket you will find your total selection. We will inform you by e-mail about successful creation and payment of your order. We will also send you an invoice.



If you want to cancel your order, please contact us at info@uniqway.cz. Points will be returned to the Reward Shop as soon as possible, and the paid amount in CZK will be returned to your account. You will receive a confirmation of the order cancellation by e-mail. The order must be canceled no later than 14 days after its creation.

Picking up the reward

When your order is ready for pick up at the chosen location, we will notify you by e-mail. The pick up location is at ŠKODA AUTO DigiLab s.r.o. at Jankovcova 1603/47a, Holešovice, 170 00 Praha. You can pick up your rewards on every workday 9:00 - 15:00. When you enter the building, ask at the reception to let you in ŠKODA AUTO DigiLab offices - 1. floor. When you walk out of the elevator, go right and ring the doorbell on the left doors.

The order must be picked up no later than 30 days after receiving the information e-mail regarding its pick up. We will send you a reminder e-mail 7 days before the last possible day of pick up. You don't have to worry about forgetting it.

When picking up the order, it is necessary to state its number, which you will find in the confirmation e-mail sent earlier. The order can therefore be picked up by someone else, but he/she must know the order number. In 1 week you will receive an e-mail confirmation of successful pick up of your order together with a short feedback form. We will greatly appreciate filling it in. If your order is not picked up by the given deadline, unfortunately, your order is forfeited.