



User manual for ŠKODA Enyaq iV

1. Car control

1.1. Start and activation of the vehicle prior to driving and acceleration

The car is started by activating the electric motor:

- 1) Press the brake pedal (left pedal).
- 2) Push the Start/Stop button next to the gear lever.
- 3) Move the gear lever to D = Drive.
- 4) Release the brake pedal, slowly press the accelerator pedal.

The vehicle has a very high torque, so it is different from a combustion vehicle when accelerating, the vehicle is more quick and aggressive.

1.2. Driving the car

The electric car has only one gear so you don't shift during the drive. It operates just as an automatic gearbox.

The gear lever is moved always when the vehicle is stationary and the brake pedal is pressed and the driver selects one of the following:

R = REVERSE (reversing the vehicle backwards, or "reverse")

N = NEUTRAL (motor disconnected, the vehicle is gliding)

D = DRIVE (driving forward)

B = BRAKE (the strongest level of recuperation, the vehicle is braking intensively using the engine)

1.3. Parking (end of the ride)

At the end of the ride, after stopping the car, press the brake pedal and push the electronic parking brake button "P".

1.4. Recuperation

Recuperation = recovery of electric power back into vehicle's battery via vehicle's electric engine.

Recuperation is also activated when the brake pedal is pressed - thus the response of the brake pedal and vehicle braking are different from those of internal combustion engines. We recommend testing the brake pedal response before the first ride.

1.5. Range indicator – gradual battery discharge while driving

- The range indicator is visible on the dashboard, indicating values in kilometers
- Range is constantly recalculated to take into account the current energy consumption while driving
- In addition to the range indicator, there is also an indicator of the amount of energy in the battery, which decreases as it gradually discharges
- When the range decreases to 50 km, the vehicle emits a warning signal to alert the driver, please start looking for a recharging source immediately
- When the vehicle's battery capacity decreases to the reserve level (usually the last 10–20 km interval)
- **When the battery is depleted, the vehicle stops and remains immobile (vehicle range indicator 0 km)**
- **Keep an eye on the vehicle range indicator and always carefully plan whether the destination is reachable with the given vehicle range**



2. Battery charging

2.1. Charging possibilities

2.1.1. The most convenient (AC charging)

Charging via a public charging station or AC wallbox (AC charging). The device is either equipped with a charging cable directly, simply place it in the vehicle, or use the charging cable, which is located in the trunk

- Maximum charging rate of 7.2 kWh (when charging station permits – i.e. shows these values on the station display)
- The most optimum charging option (preferred)
- Charging standard is known as Mennekes/Type2
- For charging from a public charging station (**usually ČEZ or PRE**) the vehicle is equipped with a charging cable. The cable is located in the trunk.
- You can also use public charging stations located near shopping centers, those stations are mostly free of charge.

2.1.2. Fast charging station (DC charging)

- The fastest vehicle charging
- Charging takes place via 40 kWh direct current
- It takes up to an hour to fully charge the vehicle when the battery is fully discharged
- The DC charging standard is referred to as the CCS with Combo II connector (European charging standard), which is fitted on all modern fast charging stations
- To charge the car, always open the charging compartment at the rear of the vehicle and remove the bottom protective cover
- In the case of quick charging, the charging station is always equipped with a charging cable

2.2. Location of the charging socket on the vehicle and charging process

The charging socket on the vehicle is located in the rear of the vehicle, above the right rear wheel.

- 1) It opens by pressing the socket cover inwards.
- 2) Open the cover and insert the appropriate cable plug, depending on the charging mode.
- 3) Follow the steps on the charging station display.
- 4) Charging is started automatically. Charging is taking place when the small green light flashes.

The time required to fully charge the battery is always displayed on the dashboard of the vehicle during charging and is continuously updated as the battery is recharged.

2.3. Early charging termination and charging completion

If the driver needs to drive off before the vehicle battery is fully charged, charging can be terminated at any time by pressing the unlock button on the driver's doors twice. This completes the charging process, releases the lock (mechanically securing the charging cable to the vehicle) and the charging cable can be disconnected.

IF THE CHARGING CABLE CANNOT BE PULLED OUT – CONTACT THE UNIQWAY INFOLINE +420 222 266 244 – AND OUR AMBASSADOR WILL TELL YOU WHAT TO DO.

IF YOU DON'T MANAGE TO RESOLVE THE ISSUE TOGETHER - CONTACT THE CHARGING STATION HOT LINE - TEL. CONTACT SHOWN ON THE CHARGING STATION AND PROCEED ACCORDING TO INSTRUCTIONS.



IN EMERGENCY CASES, WHEN THE HOTLINE CANNOT BE REACHED, THE CHARGING STATION MAY BE RESTARTED AND THE CHARGING CABLE THEN DISCONNECTED (switch on and off the red button that is present on all public charging stations). PRIOR TO LEAVING THE CHARGING STATION, MAKE SURE THAT THE POSITION OF THE RED EMERGENCY BUTTON IS IN THE “ON” POSITION AND THE CHARGING STATION IS IN OPERATION.

3. Emergency situation

3.1. Short range

- The on-board computer on the instrument cluster shows the vehicle's full range throughout the journey, which is constantly recalculated with depending on the amount of battery power and the average consumption of the vehicle
- The first warning indicating short travel range comes when hitting the last 20 km (the first warning signal, destination or charging station must always be within 20 km radius)
- Another warning indicating short range comes when the battery power of the vehicle is reduced to the reserve level (the last 10–20 km)

3.2. Battery discharged

- 1) The vehicle warns the driver when reaching the last 500 m before the battery is fully discharged
- 2) If it is not possible to charge the vehicle, look for a safe parking place
- 3) When the battery is completely discharged, the vehicle stops and remains immobile
- 4) In the event of a major emergency, the vehicle can be reactivated in „Emergency mode“ and driven at a minimum speed of several dozens of meters in order to park it safely. However, activation of this mode is not recommended and should be used only in the event when there is a risk to the driver, passengers or other road users

WHEN THE BATTERY OF THE VEHICLE IS FULLY DISCHARGED – THE VEHICLE MUST BE HAULED AWAY
Always contact the Uniqway Infoline - + 420 222 266 244 - and proceed as the ambassador tells
THE VEHICLE MAY NOT BE TOWED – not even a short distance (the vehicle is not cooled and its motor may ignite and cause irreparable damage)

3.3. Accident

3.3.1. The vehicle is mobile, only minor damage occurred

- **Always contact the Uniqway Infoline - +420 222 266 244 - and follow the Ambassadors instructions**
- If the vehicle can be driven safely, its key parts are not damaged, the lights are on and there is no risk to the safety of the driver, crew or other road users, you may drive on
- Such damage includes abrasion of the body paintwork, minor damage to parts of the body (such as denting the door, fender, bumper, etc.)

3.3.2. The vehicle is immobile, cannot be driven away

- **Always contact the Uniqway Infoline - +420 222 266 244 - and follow the Ambassadors instructions**

3.3.3. Defect

- **Always contact the Uniqway Infoline - +420 222 266 244 - and follow the Ambassadors instructions**
- The vehicle reports a fault that is always reported to the driver on the dashboard



- If the fault or defect is not related to the vehicle's drive (battery, high-voltage devices or electric motor) and does not obstruct driving, contact your service partner, report the fault / defect of the car and your service representative will tell you what to do next and will book a visit to the service shop

3.3.4. Safety

- All contacts in the high-voltage system under voltage are protected against contact during operation, so they are secured and completely detached from the body, so any contact without using tools is impossible

3.4. Emergency contacts

In situations such as accidents and defects, when the vehicle cannot safely continue on its own (the vehicle is immobile)

- **Always contact the Uniqway Infoline - + 420 222 266 244 - and follow the Ambassadors instructions**